

Contract Recruitment

Case Study

Client Details

Major Pharmaceutical Company.

Length of Client Relationship

For over five years Agenda Resource Management has provided a steady supply of quality Contract Animal Technicians at various levels for temporary positions over 5 different sites in the Hertfordshire area.

Project Heading

Supplying contract staff

Further information

info@agenda-rm.co.uk Or contracts@agenda-rm.co.uk

Overview

Our client is one of the world's leading research-based pharmaceutical and healthcare companies. Agenda was approached initially to supply occasional temporary laboratory animal technicians from basic level technicians to Facility Managers. Due to the excellent service and quality of resources, Agenda now has "Preferred Supplier" status.

Agenda's Role

Agenda Resource Management provides suitability quality personnel in the laboratory animal science field on an on-going basis.

The process of obtaining this supplier status included

- Proving Agenda to be a leader in its field with a reputation ahead of its competitors.
- Proving financial stability, continued growth and excellent service delivery.
- Demonstrating evidence of having a pool of top quality, highly trained and qualified technicians of varying levels.
- Gaining the Investors in People award by ensuring all staff have development programmes.
- Being accredited with ISO9001:2000 and having the systems to support the process.
- Ensuring all technicians have been through a comprehensive security screen with Agenda's Security Services division.

Such is the high quality of our staff that our client has recruited a number of our technicians on a permanent basis. By having a robust retention strategy our client has been able to plan their resource requirements in advance to ensure long-term projects are completed. Short falls in resource due to sickness are covered at very short notice. Paramount is the well-being and safety of our staff. Free mobile telephones are provided enabling staff to keep in contact with head office. Company credit cards are issued for travel and accommodation.

Outcomes

As a result of our successful partnership and consistently high service levels, we have managed to retain our Preferred Supplier status for the last 5 years.

Future Developments

Agenda is currently under consideration as a Preferred Supplier for all scientific recruitment, for both contract and permanent vacancies.
