

# Contract Recruitment

## Case Study

### Client Details

Major Contract Research Organisation

### Length of Client Relationship

Agenda Resource Management has been providing a core group of qualified animal technicians on an annual fixed term contract.

### Project Heading

Supplying contract staff for fixed term contract.

### Further information

info@agenda-rm.co.uk Or contracts@agenda-rm.co.uk

### Overview

Our client is one of the world's leading contract research organisations. The initial group of 10 contract technicians were fully operational in year one resulting in a further annual extension of the contract. Although, in year two, the team was reduced in number due to external staff recruitment by the client. The staff remaining are all licensed animal technicians with over 30 years of experience between them.

### Agenda's Role

- Agenda Resource Management is a prime supplier and continues to supply additional resources outside of the core team, both within the rodent and dog units.
- Staff continuity was critical and named staff remained on an annual basis.
- As part of the project the acquisition of shared accommodation to house the technicians was crucial to reduce costs and increase staff morale.
- Agenda's reputation as leader in its field and a quality supplier of qualified animal technicians was a major part of winning the contract.
- Agenda was required to demonstrate its financial stability and long term continued growth.
- Investors in People accreditation proved Agenda's commitment to quality.
- ISO 9001:2000 accreditation proved Agenda's commitment to the continuous development of its staff.
- All technicians were subject to a comprehensive security screen with Agenda's Security Services division.

### Outcomes

Due to the high demand for experienced technicians we are now a Preferred Supplier for permanent recruitment and have successfully supplied staff for all areas of the business. Agenda is also the supplier of full security vetting for all staff joining the organisation.

### Future Developments

To obtain Sole Supplier status for contract resource and Preferred Supplier status for permanent vacancies.